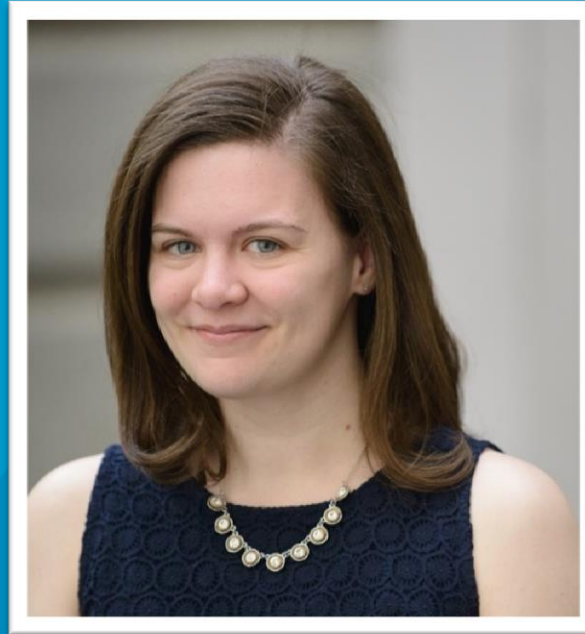
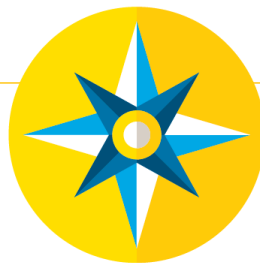


CF Foundation *Compass*



Jackie Henry
Senior Coordinator
CF Foundation *Compass*

Compass



COMPASS[®]
CYSTIC FIBROSIS FOUNDATION

WITH YOU through
insurance, financial,
legal and other issues

844-COMPASS
(844-266-7277)

compass@cff.org • CFF.org/compass

New *Compass* Video

[Click to view *Compass* Video on YouTube](#)

Compass Today – Overview of Services



Understanding and getting insurance coverage and benefits



Finding resources to pay for medications, therapies and other costs associated with CF



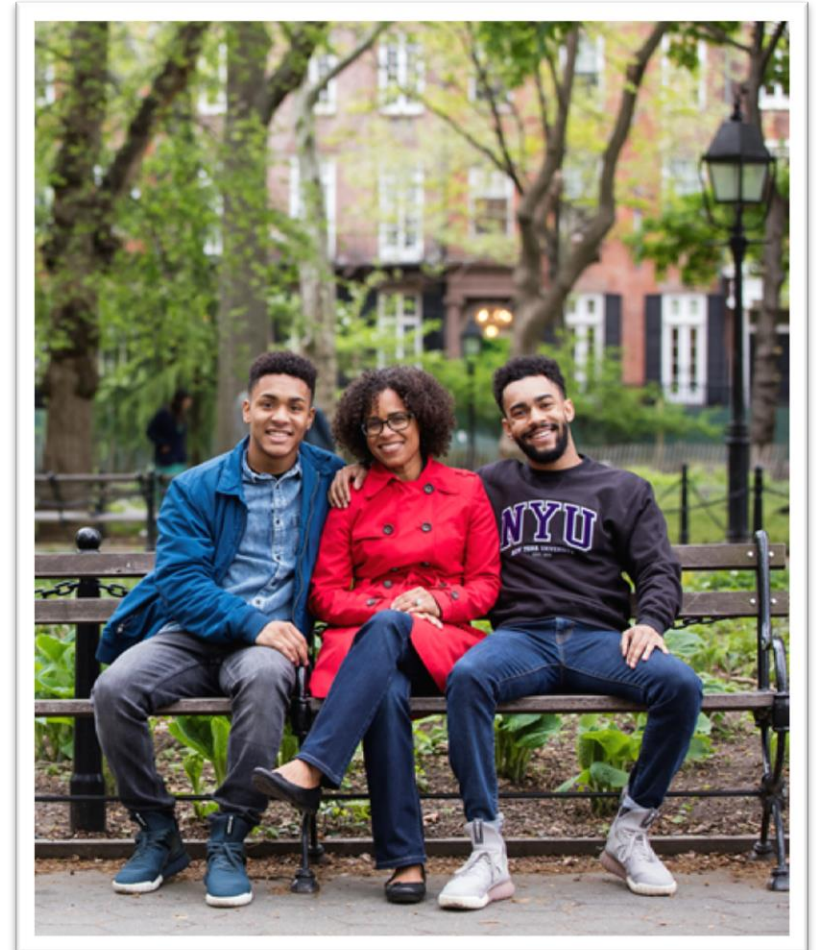
Getting legal information on topics like disability and government benefits and employment or school issues



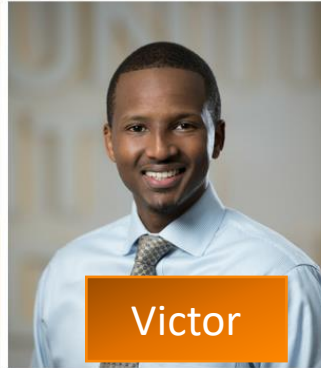
Dealing with other concerns related to life with CF

Compass Eligibility

- Our services are available to:
 - PwCF (People with CF)
 - Their families
 - Providers
- *Compass* is free & confidential
- *Compass* is open to anyone - no insurance or income criteria

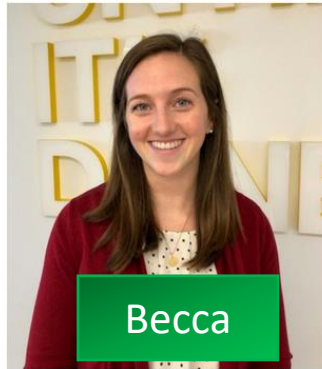
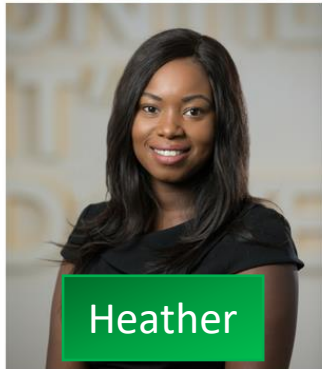


Compass Case Managers



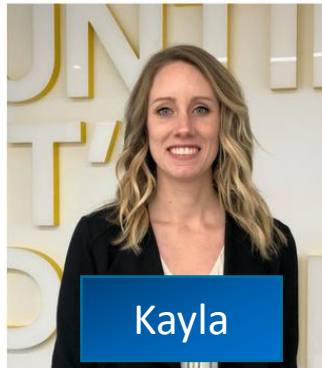
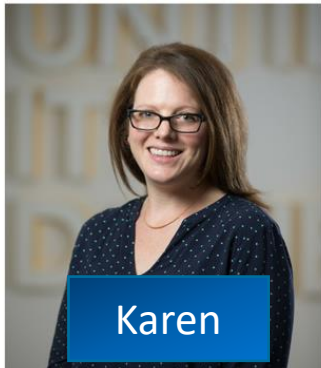
Case Manager
TBD
Bethesda, MD

Case Manager
TBD
Bethesda, MD



Jessica
Hinckle
Dallas, TX

Sara Chandler
Dallas, TX



 Bilingual
Case Manager

Insurance Coverage and Benefits



Insurance Coverage and Benefits

- Understand insurance basics
- Evaluate insurance plans
- Understand Medicaid and Medicare
- Troubleshoot insurance issues
- Find health care providers and pharmacies
- Helping patients and CF Care Centers navigate prior authorizations



Financial Resources



Financial Resources

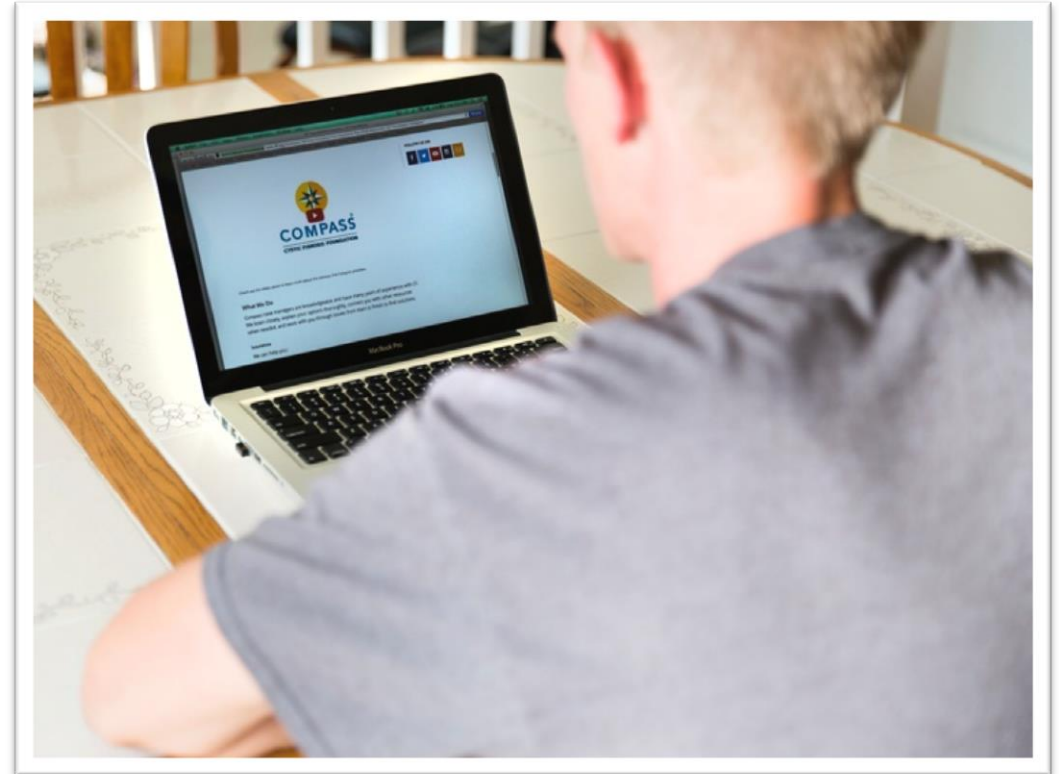
- Connect to resources that may pay for:
 - Medications
 - Vitamins
 - Supplements
 - Some medical devices
 - Genetic testing
 - Copays
 - Insurance premiums
 - Deductibles
 - Out-of-pocket expenses
- Get the most out of financial assistance services
- Apply for benefits, including Social Security disability benefits

Legal Issues



Legal Issues

- Insurance
- Employment
- Education
- Government benefits



Other Concerns



Other Concerns

- Life transitions
- Transplants
- Living and food expenses
- Transportation to and from care
- Housing
- Pregnancy and adoption
- Scholarships
- Funeral assistance
- Home repairs
- Fitness programs
- Much more ...



Compass Disaster Response in 2017

Temporary housing/home repair



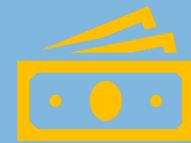
Medication or equipment replacement



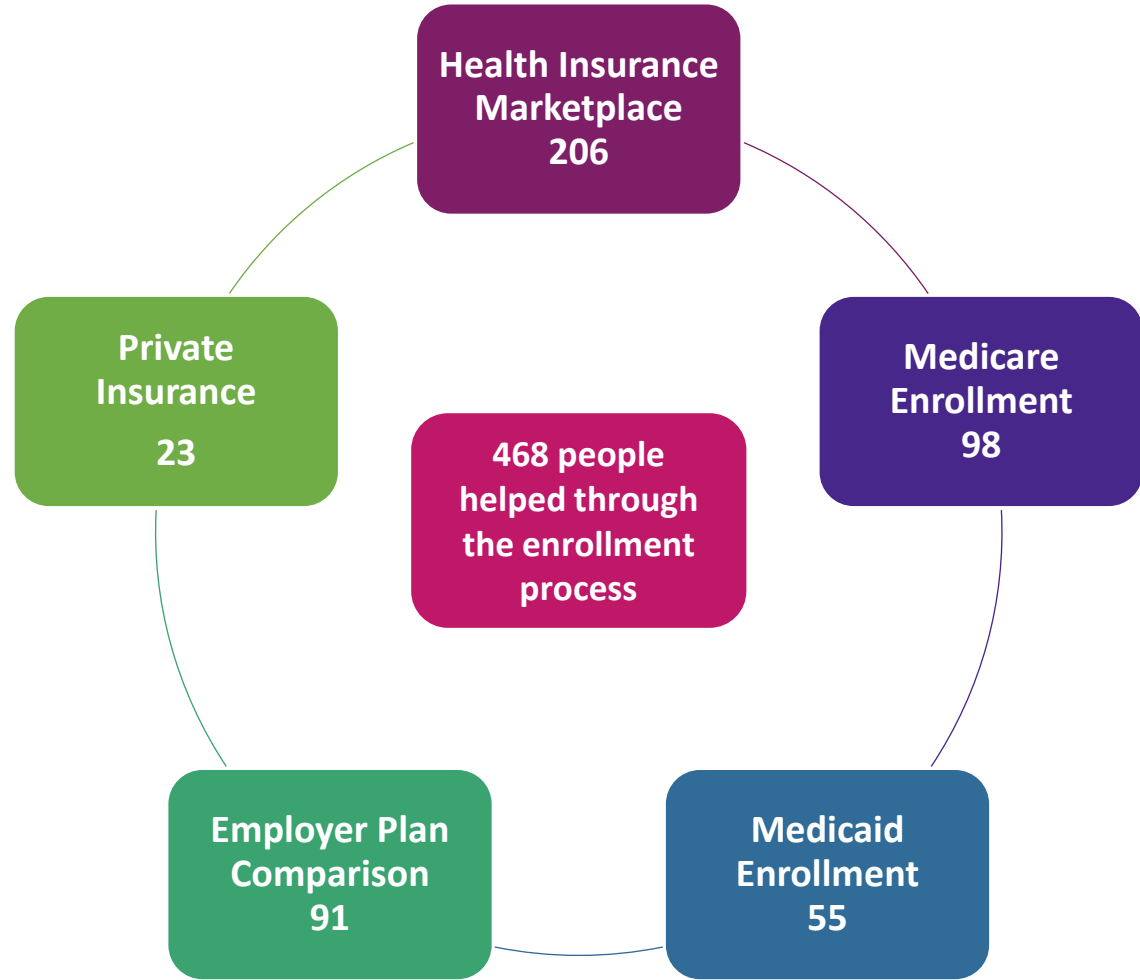
Air quality safety questions



Donation offers



Insurance Open Enrollment



2017

A	B	C	D	E	F
Checklist for verifying insurance plans					
Grosse Pointe			HHS 1		
Michigan				\$188,000	
Plan name	A	B	C	Abbreviations:	
Plan ID				Ded - Deductible	
Type of network (HMO, PPO, etc.)				EPO - Exclusive Provider Organization	
Referral Required to See Specialist?				HMO - Health Maintenance Organization	
Individual Monthly Premium				INN - In-Network	
Family Monthly Premium				LD - Limited Distribution	
Individual Deductible Amount				Max - Maximum	
Family Deductible Amount				OON - Out of Network	
Individual OOP Max Amount				OOP - Out of Pocket Maximum	
Family OOP Max Amount				PA - Prior Authorization	
Prescription Copay Amount				PCP - Primary Care Physician	
Separate Ded for Rx?				PFT - Pulmonary Function Test	
If yes, Rx Ded Amount				POS - Point of Service	
All Providers INN?				PPD - Preferred Provider Network	
All medications covered?				QL - Quantity Limit	
If no, list medications NOT covered				Rx - Prescription	
Requires SP? If yes, list preferred SP				SP - Specialty Pharmacy	
Drug restrictions (PA, QL, LD, etc)				Version 3.11/16/17	
Office Visit Costs					
Cost for Diagnostic Testing (bloodwork, PFT, imaging, etc.)					
Outpatient Facility Fees					
Hospitalization Costs					
Mental Health Costs					
Home Health Care Costs					
Durable Medical Equipment					
<small>The content of this summary is for informational purposes only and compiled from sources believed to be reliable. Cystic Fibrosis Foundation Compass does not guarantee the accuracy of the information provided and will not be held responsible for your selection of an insurance plan based on this summary. The information contained in your summary should serve as an aide in understanding the various insurance plans being offered in your area. It is not intended to serve as a substitute for independent decisions you make regarding your health insurance. Moreover, it should not be assumed that this</small>					

Compass Growth in 2017

Received more than 12,000 calls

Handled more than 5,000 individual cases

Average case load per case manager – 10 -12 cases



Compass – 2 Truths & 1 Lie Game

2 *Compass* Truths & 1 Lie Game | Round 1


- Man needed help with house cleaning

- Mother needed help diagnosing her daughter with CF



- Man needed help paying for gym membership

2 *Compass* Truths & 1 Lie Game | Round 2

- Family needed help affording food
- Woman needed help with deposit for new apartment
- Teacher wanted us to  contact family in need

2 *Compass* Truths & 1 Lie Game | Round 3

- Homeless family needed help finding housing

- Man with  in car accident

- Man with CF wanted help obtaining medical bracelet

2 *Compass* Truths & 1 Lie Game | Round 4

- Help paying for college text books

- Family needed  for flooded basement

- Woman needed transportation assistance to clinic

Be an Advocate - Get Involved!

- Across the country, hundreds of advocates engage their elected leaders about the needs of the CF community
- Join the fight for a cure today!
- To sign up for advocacy alerts, text **FIGHTCF** to **52886**



Be an Advocate - Get Involved!



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TAKE ACTION

Advocate

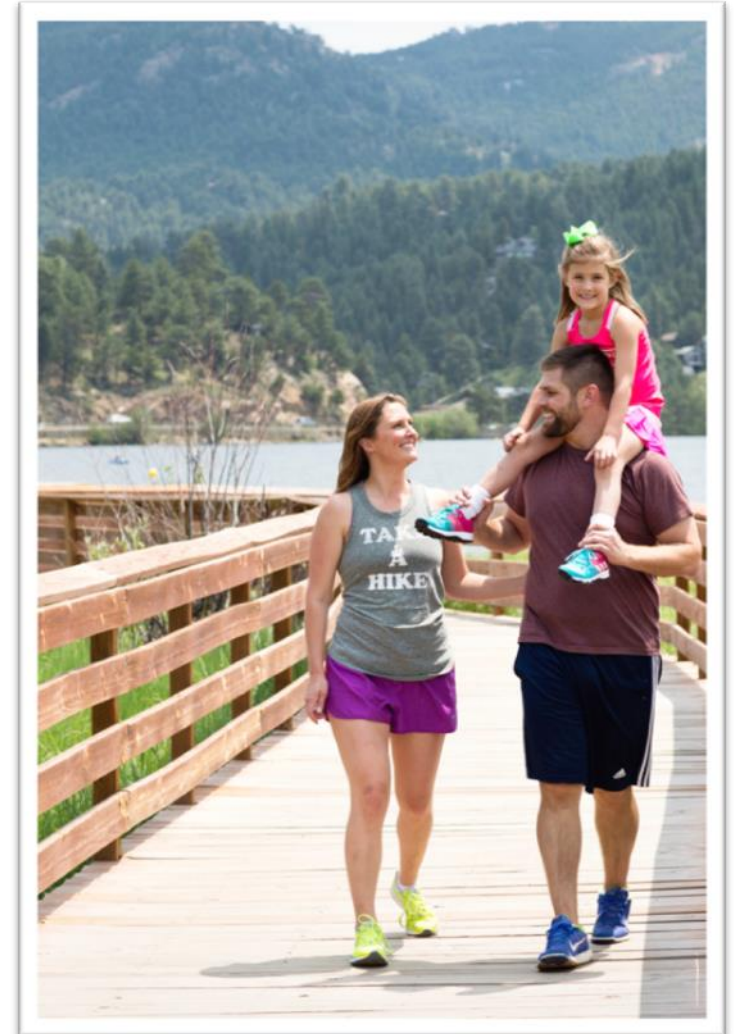
Federal and state governments play a vital role in CF research, drug development and the ability of people with CF to access the care and therapies they need. We are empowering members of the CF community to talk with their representatives about issues important to people with cystic fibrosis. Our goal is to help educate policy makers about the needs of people with CF so that they make smart decisions about CF-related research, treatment and access to care.

[VIEW SUBTOPICS](#) ▾

Community Voice

Some areas you could have an impact on as a member of Community Voice:

- Innovations in CF care
- Public policy and advocacy
- Drug development and research
- Support programs for people with CF and their family members



CF Peer Connect

"It's so therapeutic to be able to talk to someone who just gets it."
- Christa, CF Peer Connect participant

Expanding to
family members
this year

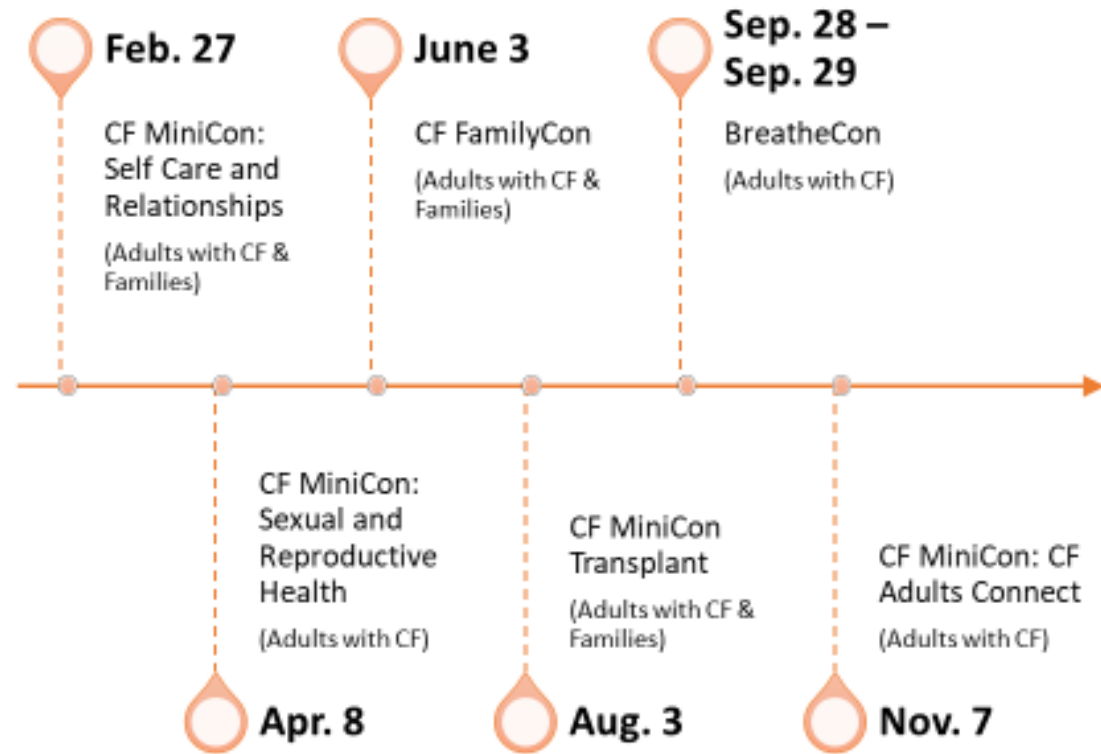


2018 Virtual Events

CF familyCON
CYSTIC FIBROSIS FOUNDATION

BREATHECON
CYSTIC FIBROSIS FOUNDATION

CF miniCON
CYSTIC FIBROSIS FOUNDATION



CF Community



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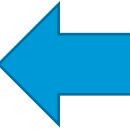
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The Cystic Fibrosis Foundation recognizes the value of tapping into the expertise that only people with CF and their families have. We invite them to share their insights to help improve and develop programs and services that support them in their daily lives.

